COMO
WELLNESS WATER

Instructions Manual

Read and save these instructions

Tankless Reverse Osmosis System

Model: CW-R1000

COMO

Let you experience the journey of pure water

NSF AMSA

info@comoforlife.com

https://www.waterbottle.co/como-support/

215 mm

143 mm 143 mm

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Warning:

- **This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.**
- **Children shall not play with the appliance.**
- **Cleaning and user maintenance shall not be made by children without supervision.**
- **If the appliance is only to be used with the unit provided**
- **If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.**

Disposal

Dispose of the packaging material in an environmentally friendly manner so that it can be recycled.

Do not dispose of the device as normal domestic waste, but rather in an environmentally friendly manner via an officially approved waste disposal company.

Installation Instructions

Before Installation

Inspect the Package

Open the box and take out the system housing, all the components and connect fittings. Inspect them according to the parts list to ensure nothing is left out or damaged during shipping. If there are any parts cracked or broken, please do not proceed with the installation and contact us at info@como-wellness.com or info@waterbottle.co. Identify and get familiar with all components for quick installation.

Required Tools

- Variable speed drill
- Drill bit: 1/4" (for drainpipe), 1" (for faucet hole)
- Adjustable wrench, pliers
- Screwdriver
- Utility knife or scissors
- Flashlight
- Towel

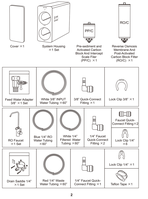
Specifications

To achieve the optimal performance, it is highly recommended to use the system within the operational parameters.

Model	CW-R1000
RO System Stack(W*H)	18.11*13.11*17.13"
Feed Water Pressure	14.5-87 psi / 0.1~0.6 MPa
Feed Water Temperature	41.00 °F ~ 5.00 °C
Feed Water Requirement	Municipal Tap Water
Max Daily Production Rate	1000 GPD
Power Specification	Input 110-240V AC, 0.3A
Rated frequency	60HZ

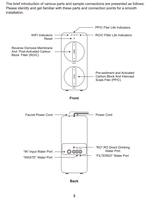
NOTE:
- The daily production rate is measured under 35 psi dynamic feed water pressure and 24 °C water temperature.
- If the pressure of the feed water as the source, please ensure that the feed water has been through a pre-filtration system.

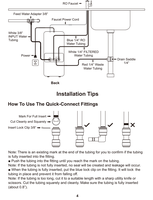
Parts List



Product Introduction

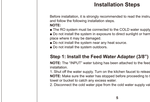
The brief introduction of various ports and quick connectors are presented as follows. Please identify and get familiar with these parts and connection points for a smooth installation.





Installation Tips

How To Use The Quick-Connect Fittings



Note: There is an arrowhead on the end of the tubing for you to confirm if the tubing is fully inserted into the fitting.

- Push the tubing into the fitting until you reach the mark on the tubing.
- Pull the tubing out of the fitting when there is a slight resistance, a gulp and sticker.
- When the tubing is fully inserted, pull the blue lock clip on the fitting. It will lock the tubing in place and prevent it from falling off.
- Pull the tubing to ensure it is fully inserted. A suitable length with a sharp utility knife or scissors. Cut the tubing squarely and cleanly. Make sure the tubing is fully inserted (about 0.8").

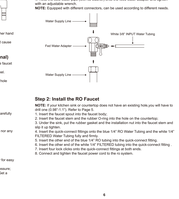
To disconnect:
- Remove the blue lock clip from the quick-connect fitting directly.
- Use your thumb and index finger to press down the lock sleeve. Use your other hand to pull the tube out of the fitting.

Note: Please do not pull out the tubing directly. This will damage the fitting and cause leakage.

How to Drill a Hole into Your Sink or Countertop (Optional)

NOTE: Remember to wear safety glasses to protect your eyes while drilling the faucet hole.

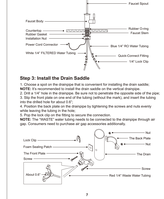
1. Choose a diamond core bit for granite, and a carbide drill bit for stainless steel. Do not use a hammer drill on natural stone, glass or ceramic.
2. Find the position on your sink or countertop, and drill a hole referring to the hole size (1/4" × 1").



Step 2: Install the RO Faucet

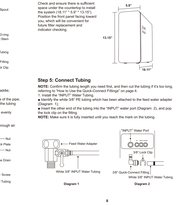
NOTE: If your kitchen sink or countertop does not have an existing hole you will have to drill a hole. Please refer to the "Tips" section.

1. Install the faucet good into the faucet body.
2. Insert the faucet stem and the rubber O-ring into the hole on the countertop.
3. Place the washer, nut the rubber gasket and the installation nut into the faucet stem and screw it up tightness.
4. Insert the quick-connect fittings onto the blue 1/4" RO Water Tubing and the white 1/4" Faucet Water Tubing as shown below.
5. Insert the other end of the blue 1/4" RO Tubing into the quick-connect fitting.
6. Insert the other end of the white 1/4" FILTERED tubing into the quick-connect fitting.
7. Insert the other end of the red 1/4" Water Tubing into the quick-connect fitting.
8. Connect and tighten the faucet power cord to the ro system.



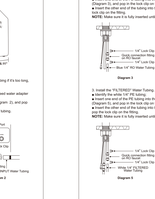
Step 3: Install the Drain Saddle

1. Choose a spot on the drainpipe that is convenient for installing the drain saddle.
NOTE: It is recommended to install the drain saddle on the vertical drainpipe.
2. Turn off the faucet valve, open the drain saddle and fasten it firmly around the of the pipe.
3. Slip the front plate on one end of the tubing (without the nuts), and insert the tubing into the drilled hole for about 0.5".
4. Tighten the nut on the drain saddle by tightening the screws and nuts evenly while leaving the tubing in the hole.
5. Pull the tube up to the fitting to secure the connection.
6. Place the other end of the tubing into the drain connected to the drainpipe through air gap. Consumers need to purchase air gap accessories additionally.



Step 4: Position the RO System Housing

Select and mark the holes to install the system. Leave enough space for the tubing and access to the filters. (16.11" × 8.9" × 12.15").



Step 5: Connect Tubing

Measure the length of the tubing you need first, and then cut the tubing if it's too long. Please refer to "How to Cut the Quick-Connect Fittings" on page 4.

1. Install the "INPUT" Water Tubing.
Connect the white 24" NPLT tubing which has been attached to the feed water adapter (Diagram 1).
2. Insert the other end of the tubing into the "INPUT" water port (Diagram 2), and pop out the lock clip on the fitting.
NOTE: Make sure it is fully inserted until you reach the mark on the tubing.

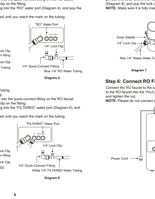


Diagram 1 Diagram 2

3. Install the "FILTERED" Water Tubing.
Connect the wide 1/4" FILTERED tubing (Diagram 3) at the back of the housing, and tighten the nut.
NOTE: Please do not connect power outlet now.

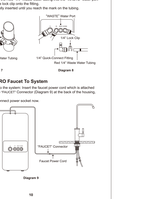


Diagram 3 Diagram 4

4. Install the "WASTE" Water Tubing.
Connect the red 1/4" Water Tubing has been attached to the drain saddle (Diagram 7) insert the other end of the Red 1/4" Waste water tubing into the "WASTE" water port (Diagram 8), and pop the lock clip onto the fitting.
NOTE: Make sure it is fully inserted until you reach the mark on the tubing.

Diagram 7 Diagram 8

Step 7: Start up the System

1. Open the feed water valve. Check for leaks;
2. Insert the power cord into the socket. Pc system will flush 30 seconds automatically;
3. Turn on the RO faucet, and allow it to run for 10-20 minutes to flush before first use. This flushes the membrane and removes any residual manufacturing materials. Check and ensure all tubing is installed correctly and completely. Make sure there are no leaks at the joints, fittings, valves and tubing connections.
(The water is not drinkable during the flushing. The 10-20 minutes are accumulative.)

Abbreviations	Filter	Parameter	Expiration
PPC	Pre-sediment and Carbon Block Filter	Effectively remove sediment, rust, suspended matter, sand, silt,scaling particles, and other impurities	9-12 Months
RO/C	Reverse Osmosis Membrane Filter	Accurate filtration of 0.0001 micron substances, chemical organic matter, microorganisms, calcium and magnesium ions, heavy metal ions, pesticides, lead, cadmium, and so on	36-48 Months

Owner's Manual

Display and Operation

Section 1: Product Startup Display

When the machine is powered on, all display lights are steady on.
NOTE: If the display light is not on, please check whether the power supply is normal.

Section 2: Filter Life Reminder

1. Filter Life Indicator in Screen Housing:
- The PPC or RO/C Indicator will flash for 30 seconds when filter is expiration;
- The PPC or RO/C Indicator not light flashes and the sound reminder for 30 seconds, until replacement filter and press the Reset button.

2. Indicator on the RO Faucet:
- When the PPC LED light is bright, the filter status are good. When the PPC LED light is red, the filter status are replacement now.

- When the RO/C LED light is bright,the filter status are good. When the RO/C LED light is red, the filter status are replacement now.

Light	Remaining Life(Day)	Remaining Capacity(%)	Status
White	>1	>1	Good
Red	≤0	≤0	Replace Now

NOTE: Filter life may vary depending on source water quality and water usage. Please replace the filter according to the reminder of the filter life indicators.

- The TDS value of the current outlet water is displayed.

Section 3: Filter Replacement Guide

NOTE: It is recommended to turn off the water valve before the filter immediately Otherwise, the filtration efficiency will decrease significantly and affect the performance.
1. Before replace the filters, we open the ro faucet to flow out the RO water firstly, and then unplug the power adapter and cutting the power cord. The operations should be done in sequence.

2. How to Replace Filters:

A. Take the front cover up.
B. Counterclockwise rotate out the replacement filter.
C. Move out the replacement filter.

D. Put in a new filter, Rotate the filter clockwisetightly.
E. Re-connect the power cord.
F. Re-open the feed water adapter.

G. Keep pressing the RESET button 3 seconds:
- Make the reset operation after continuously for 10 seconds, the water purifier will go out of the RESET mode automatically, and the indicator will stop flashing.
- Stop the power, the water purifier will go out of the RESET mode.
- Pre-sediment Filter (PP) and Carbon Block Filter(PPC) or RO/C filter:
- Pre-rotation light of the PPC or RO/C flashes;
- Pressing and pressing the RESET button 3 seconds;
- The PPC or RO/C light will flash 3 times and change to the blue light;
- The RO system start to work.

Seccial Functions

1. Dual-Flow Faucet:

A. Faucet all condition:
B. "RO" Filtered Water:
C. "FILTERED" Filtered Water:

NOTE: When you choose the RO filtered direct drinking water, The faucet display the TDS value. That is great quality of filtered RO water TDS value within 0-20.

2. Automatic Flushing Function:
- The system will flush 30 seconds automatically, after it is powered on.
- When you unplugged the power cord, the water purifier will flush 30 seconds automatically.
- Each stopping the RO faucet, the RO system will flush the reverse osmosis filter 5 minutes automatically.
- The flushed water will become to the waste water and drain out.

3. RO Filter 1000 GPD RO filter with a build-in air bladder, keeping each cup filtered water fresh.
RO Filter Flushed Out Back Water can clean the RO Bucket, the built-in air bladder will push the RO filtered water back to the membrane, the RO membrane will flush out the waste water way to drain out. RO Filter Flushed From the Inside Out At the same time, the air bladder pushes the RO filtered water back through the membrane, the dirt will be flushed out, also the surface purification water wash out the pollution adsorbed on the ro filter surface. That mean the purification water inside the ro filter will wash out the pollution adsorbed on the ro filter surface.

RO Filter 1000 GPD With Air Bladder

4. Water Leakage Protection:
When water leaks inside the RO system, the RO system will stop working and sounds an alarm, At the same time the RO system will flashes red light until the trouble shooting.

5. Automatic Long Working Time Protection:
When the RO system continuously working for more than half an hour, it will stop working automatically. Stop the power supply and then re-open the power supply, it will begin to work normally.

WIFI Connection

1. Download the SmartLife App and connect the available 2G-bit net and Bluetooth:

2. Click Add Device:

3. Input the Wi-Fi Password & Being added, If the RO system fails to connect to the Wi-Fi Network, please click the REset 3 seconds to connect the Wi-Fi.

4. Added Success:

4. COMO Home Page:

5. Log:

6. Filter element life monitoring:

7. Settings:
Click ON/OFF to control the RO system open or close.
Click Reset button to control the RO system flush the RO filter 30 minutes continously.

Cleaning & Maintenance

1. Do not use soap, detergent, gasoline, alcohol and other volatile solvents, otherwise water purifier machine may cause cracks, scratches and discoloration.
2. Do not use abrasive materials to clean.
3. When not in use for a long time, please turn off the power and water inlet switch. When using again, do not drink the purified water that flowed out in the first 5-10 minutes.
4. Don't change the connection parts and the pipes made by other supplier.
5. Water purifier machine does not work in sub-zero environment.

Trouble Shooting

The following abnormal situation can not handled by ourselves, if it cannot be removed, please ask the professional maintenance personnel to carry out comprehensive inspection and maintenance. It is normal for machines to make a slight noise while they are working.

Phenomenon	Reason	Solution
The water purifier machine does not work after electricity is turned on	Circuit impassability	Check whether the power is on, the fuse is burned out, the plug is loosened
	Filter blockage	Replace the filter element
Reduced in ro water output	There is no water in the tap	Turn off the ro water supply and wait until some UPS water production is restored
	The tap water pressure is too low	Check that the entry water pressure is not too low. If the water pressure is insufficient, it is recommended to install a pressurization equipment
The indicator light flashes & sound reminder for 30 seconds	Filter expiration reminder	Replace the filter element
Water leakage	Parts damaged or burnt working environment	Turn off the power and water supply. Call the manufacturer or maintenance hands in

Limited Product Warranty

The warranty of our product covers defects in materials and workmanship from the original date of purchase. During the warranty period, we will replace or repair any part determined to be defective. This warranty does not cover damage caused by improper operation, lack of regular maintenance or improper use after delivery. The cost of repair or replacement under those excluded circumstances shall be borne by the consumer. This warranty does not cover consumable parts or components, or parts or components that require regular replacement as a result of ordinary usage. This limited warranty only applies if the system is installed, used, and maintained in compliance with manufacturer's instructions and recommended use of the system.
This limited warranty shall only be valid if:
The feed water pressure is no less than 14.5 psi and no longer than 87 psi;
The feed water temperature is no less than 41 °F and no more than 100 °F;
The feed water must have a pH between 5.5 and 8.5;
The total dissolved solids must be less than 2000 ppm.
Any information or suggestion with respect to our product concerning applications, capacities, performance, operation or any other matters, regardless of whether the quality of water supplies may vary seasonally or over a period of time. Your water usage may vary as well. The manufacturer assumes no liability for the determination of the proper product for your specific application or your water supply. The manufacturer does not assume such obligation on our behalf. You must verify and test the suitability of any information with respect to the product for your specific application.
Consumable items are not covered.
The cartridge filters are not replaced on the recommended maintenance schedule.
The product is purchased from someone other than our official website or our authorized distributors or resellers. Our warranty does not cover any defects or damage to the product. Our sole obligation under this warranty shall be repair or replacement of a nonconforming product or parts of the product, or at our option, return of the product and a refund of the purchase price. We shall not be liable for any other losses or damages, nor shall we be responsible for damage in transit, and claims for such damage should be presented to the carrier of goods.
The warranties set forth herein are the only warranties made by us with respect to the product. We do not authorize anyone to make warranties on our behalf. We do not, by any warranties of fitness or merchantability, except as expressly set forth above.
NOTE: In case some states do not allow limitations on how long an implied warranty lasts, or exclusions of or limits on relief in this system. If you choose to keep it, you agree that the above limitations still apply to you.
We offer a 1-year manufacturer warranty, for all our products. Please be sure to save your receipt and contact us if you have any questions about the product, please feel free to Email us. Your satisfaction is our top priority!

How to Contact Us:
Please contact us via info@waterbottle.co